

Since its incorporation in 1980 the chamber has put whole hearted efforts to solve the disputes, arising between the Indian and Arab Business Community, amicably. Our efforts have been successful and we have been appreciated by both the Business Communities as well as the Diplomatic missions in the Indo-Arab world. It is evidenced by the letters of appreciation received from various buyers. Diplomatic missions and other authorities.

Below mentioned is the list of the cases resolved by the chamber:-

Dispute Cases list

Safa Agro Pvt. Ltd, Hyderabad v/s Al Mona Group of Est. Dammam , Saudi Arabia

Raj Labdhi Export, Mumbai v/s Wali Mohd General Trading Est, Dubai 12/12/06

Srinivas Fine Art, Mumbai v/s Mr. Abdul Nabi Shoala, Bahrain

Brilliant International, Mumbai v/s M/s. Yasin Abdo Abdullah Corporaiton, Sana'a

M/s. El Nasr Mining Company in Egypt v/s M/s. BEC Fertilizers, Mumbai through Egypt Embassy New Delhi

M/s. Cooperative Import Corporation, Jeddah v/s M/s. U.K. Exports (India), Mumbai Through Consulate General of India

M/s. Techno Export, Mumbai v/s M/s. Bulk Medical Ltd. Nairobi Kenya

M/s. Karnataka Soaps & Detergents Limited, Bangalore v/s M/s. Al Suwaiket Support Services , Saudi Arabia

M/s. International Co for Supplies & Services, Egypt v/s Kryfs Laminations Pvt. Ltd, Mumbai through Indian Embassy, Cairo

Mr. Natarajan, an Indian v/s Mr. Jameel Hussain Ahmed Mandeels, Bahrain

M/s. Mohammed Hasan Munshi Trading Est, Jeddah v/s K.B. N Overseas

Al Marooj LLC, Muscat v/s Pushpak Aviation, Mumbai

M/s. Sultan Ajeels's Sons Co. WLL, Kuwait v/s M/s. Fateh Granites & Marble Pvt.Ltd, Mumbai

M/s. Hyper Market, Abu Dhabi v/s M/s. Noor Exports, Moradabad

M/s. Ibrahim Abdul Hakim A. R Trading Est, Jed v/s M/s. Premier Polyfirm Ltd., Ghaziabad

M/s. Orion Import and Exports, Ahmednagar v/s M/s. S. S.O Marketing FZE, Ajman UAE

M/s. Cellpap India Pvt. Ltd., Mumbai v/s M/s. Asia Countries Co. WLL Kuwait

M/s. Top Crockery Centre, Coimbatore v/s M/s. Khalfan Khamis Saif Al Amimi , Abu Dhabi

M/s. Raj Labdhi Export, Mumbai v/s Mr. Faisal Banama , Saudi

M/s. Digicon Micro Systems Pvt. Ltd v/s M/s. Al Rasheed Awning Factory, Saudi Arabia

M/s. IBIS Chemical International, Mumbai v/s M/s. Chemicals and Dyes Factory Egypt

Letter received from the customer



APAR INDUSTRIES LTD. SPECIAL OILS REFINERY

CORPORATE OFFICE :
APAR HOUSE, CORPORATE PARK,
SION-TROMBAY ROAD, CHEMBUR,
MUMBAI - 400 071, INDIA.
PHONE : (+91) (22) 2526 3400
(+91) (22) 6780 0400
FAX : (+91) (22) 2524 6326
e-mail : aparir.j@bom4.vsnl.net.in
url : www.apar.com

Ref.: APAR/RGA/RAEM
17th July 2007

To,
Dr. Mohammed Noor Khan
Executive Director,
Raem Trading Est,
P.O.Box 2479,
Dammam 31451
Hall Centre Suite 1131
Saudi Arabia

Dear Sirs,

Sub: Refund of Advance Paid

This refers to Letter dated 8th June 2007 of Indo-Arab Chamber of Commerce & Industries to you and your reply on 13th June 2007.

As you are aware, we had placed order for supply of Base Oils. As per your terms of payment, the advance was sent to your account in Saudi Hollandi Bank. As Raem was not able to procure ordered material for us, we had asked them on 11th Oct 2006 to refund the advance amount paid to them by APAR.

In reply to our Letter, Raem wrote to us on 14th Oct 2006, that the said amount shall be refunded to us in installments.

After regular telephonic contacts and follow up, Raem gave another letter on 20th Nov 2006 stating that the full refund shall be made by Dec 2006.

Again on contacting Raem for follow up, on 24th Dec 2006, we got a letter stating that due to financial problems, Raem needs more time and the refund shall be paid in installments in 2007.

From all these correspondences, it can be observed that, Raem failed to keep commitments with us on payment schedule or failed to pay any installment to us.

Under these circumstances, we approached Indo Arab Chamber of Commerce and Industries, Mumbai.

REGD. OFFICE - 301, PANORAMA COMPLEX,
P. C. DUTT ROAD, VADODARA - 390 007, INDIA
TEL : (+91) (265) 232 3175/76, 233 0344, 233 1935
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url : www.apar.com

After their meeting with you, we have decided to take a lenient view and accept your proposal of refund in installments of the Advance paid to you. However, these installments shall be in the form of POST DATED CHEQUES only of Saudi Hollandi Bank.

The installments shall be as under,

1. 1st Installment to be paid by post dated cheque of 15th Aug 2007 for \$9,806+Interest @8%pa from the date of payment of advance till 15th Aug 2007,
2. 2nd Installment to be paid by post dated cheque of 15th Sept 2007 for \$9,000+Interest @8%pa from the date of advance payment till 15th Sept 2007,
3. 3rd Installment to be paid by post dated cheque of 15th Oct 2007 for \$9,000+Interest @8%pa from the date of advance payment till 15th Oct 2007,
4. 4th Installment to be paid by post dated cheque of 15th Nov 2007 for \$9,000+Interest @8%pa from the date of advance payment till 15th Nov 2007,
5. 5th Installment to be paid by post dated cheque of 15th Dec 2007 for \$9,000+Interest @8%pa from the date of advance payment till 15th Dec 2007,

This proposal is given to you considering your financial constraints. As we have given full co-operation to you, we expect the PDC sent to us by 21st July 2007, being most considerate stand, please send your acceptance to this without delays.

This is without prejudice to the interest of APAR.

Thanking you,

Yours faithfully,

for APAR INDUSTRIES LTD.

Authorised Signatory

CC:

Mrs. Sumanda Rajendran
Executive Director,
Indo Arab Chamber of Commerce & Industries,
39, Maker Towers 'F' Third Floor,
Cuff Parade, Mumbai 400 005.

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